

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production August 2026

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment, and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of August 2026.

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August 2026 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
EMTC	636	3	915	43	4	14	37	171	1,823
GRVC	112	10	1,271	4	3	1	3	79	1,483
OBCC	100	2	2,723	50	3	2	11	2,164	5,055
OTXB	2	0	5	1	0	0	0	31	39
RESH	31	0	53	6	0	0	0	33	123
RESH ANNEX	62	6	157	3	0	1	1	136	366
RMSC	204	11	100	16	15	0	3	72	421
RNDC	141	3	1,506	26	12	2	60	633	2,383
WEST	54	2	68	162	1	6	15	17	325
Total	1,342	37	6,798	311	38	26	130	3,336	12,018

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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August 2026 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	836	44	35	915
GRVC	1,049	219	3	1,271
OBCC	1,664	1,059	0	2,723
OTXB	0	0	5	5
RESH	52	0	1	53
RESH ANNEX	157	0	0	157
RMSC	19	79	2	100
RNDC	1,494	12	0	1,506
WEST	55	0	13	68
Total	5,326	1,413	59	6,798

August 2026 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	37	5	1	43
GRVC	4	0	0	4
OBCC	50	0	0	50
OTXB	0	0	1	1
RESH	5	0	1	6

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.

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RESH ANNEX	3	0	0	3
RMSC	7	9	0	16
RNDC	17	2	7	26
WEST	6	3	153	162
Total	129	19	163	311